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The Influence of Big Five Personality Types and Family Social Support on Work-Life Balance in Single Working Mothers

Work-Life Balance in Single Working Mothers (A Quantitative Study)

Firizqiana Wira Swesty¹, Alimatus Sahrah², Nina Fitriana³

^{1,2,3}Universitas Mercu Buana Yogyakarta *e-mail*: <u>alvinaraya2015@gmail.com</u>

ABSTRACT

This research aims to determine the influence of the Big Five Personality Types and Family Social Support on Work-Life Balance in Single Working Mothers. The big five personality type scale, family social support and work-life balance were used to obtain data from 100 working single mothers aged 20-65 years with different work backgrounds and divorce status. Purposive sampling technique was used as a sampling method and then the research results were processed using linear regression analysis. The research results show that the big five personality type variables and family social support have varying influences on work-life balance in working single mothers. The extraversion, agreeableness and conscientiousness personality types were found to have no influence on work-life balance in working single mothers, while the emotional stability and intellect personality types and family social support had a positive influence on work-life balance in working single mothers. The contribution of the emotional stability personality type to work-life balance is 22.5%, the intellect personality type to work-life balance is 10.8% and family social support to work-life balance is 26%. Multiple regression analysis is also carried out as an additional test and has a significance value that is not different from simple regression analysis. It is hoped that the results of these findings can be a reference for personnel staff in determining policies for single mother employees as well as understanding the important personality types for single mothers who work in achieving work-life balance so that productivity and mental well-being are well maintained.

Keywords: big five personality, single working mothers, work-life balance, family social support

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INTRODUCTION

Data from the Central Bureau of Statistics (BPS) in 2023 shows that the labor force participation rate for men was 83.98%, while for women it was 54.42%, indicating a shift in women's roles from the domestic to the public sector (Shittu & Abdullah, 2018). Today's women are no longer limited to the domestic sphere; they can work and contribute to government institutions, private

sectors, and even entrepreneurship. This condition adds additional responsibilities for women, which need to be managed effectively.

Meanwhile, the productivity demands on working women are as high as those on men, which increases the pressure they face in the workplace. The efforts of working women to balance and organize their activities across various roles simultaneously place them under significant life pressures, especially when they are married and have children.

BPS data from 2022 shows that the number of divorces in Indonesia reached 516,344 cases, marking a 15.3% increase compared to 2021, which had around 447,743 cases. This indicates an increase in the number of single parents in Indonesia, meaning that men or women take on dual roles as both father and mother to their children (Layliyah, 2013). Meanwhile, child custody in most cases in Indonesia is awarded to the mother, as per Article 156, which leads to the mother acquiring the status of a single parent. These single mothers experience a shift in their roles from solely managing domestic household affairs to becoming the primary breadwinner, while also handling household responsibilities and raising their children (Rahayu, 2017).

Women play strategic roles homemakers (managing the home, raising, and caring for children), transitional workers (working in family businesses), and as career women working outside the household. Career women, in particular, are expected to be as productive as men. As a result, the pressure of pursuing a career becomes even greater. The efforts of working women to integrate, organize, and balance various issues and activities across their different roles simultaneously place them under extraordinary pressure.

The Central Bureau of Statistics (BPS) recorded 516,344 divorce cases in Indonesia

in 2022, an increase of 15.3% compared to the previous year, which had 447,743 cases. This phenomenon indicates that the number of women, particularly single mothers, will continue to rise each year. Layliyah (2013) stated that single parents are resilient individuals who take on dual roles as both father and mother to their children. The dual responsibilities typically borne by single mothers include childcare (as the majority of child custody cases in Indonesia are awarded to mothers, in accordance with Article 156) and financial support. The shift in a woman's role from being solely a homemaker to becoming both the family's breadwinner and homemaker requires single mothers to think creatively to support their children (Rahayu, 2017).

Working women are more likely to experience conflict compared to men because women have different roles within the family (Harsiwi, 2004; Martins & Veiga, 2002; Kinnunen et al., 1998). Given this reality, working mothers face challenges in achieving a balance between work and family life. Research by Keene & Quadagno (2004) supports this, indicating that 60% of working adults struggle to achieve balance, especially dual-career couples with children under 18. Role conflict among mothers aligns with research by Sultana & Alam (2012), which identifies several stress triggers for working mothers, such as limited time with their children and outside commitments that reduce quality family time. Long working hours and heavy workloads can lead to feelings of guilt and perceptions of neglecting their role as parents (Patil, 2017). This guilt in mothers may even develop into regret over their decision to pursue a career, becoming a strong reason to leave their jobs (Anita et al., 2020; Krishnan, 2014). The dual roles undertaken by mothers require them to understand each role in order to maintain psychological wellbeing and achieve work-life balance (Kang & Wang, 2018).

Working mothers should have a high level of work-life balance because this enables them to comfortably manage their various roles. Research by Apriani, Mariyanti, and Safitri (2021) states that a single mother who chooses to work and is able to build a high level of work-life balance will minimize conflicts between work and family. Research by Dwijayanti (2014) indicates that one of the most common challenges faced by working mothers is the demand to balance the domains of work and family. The negative impact of work-life balance on work-related stress among female nurses working at X Hospital in Surakarta was also studied by Fauzi (2018). This means that when nurses have a good level of work-life balance, the work stress they experience is minimal, and vice versa.

Clutterbuck (2003) suggested that an organization's inability to manage employee work-life balance can result in increased absenteeism, limited employee development potential, reduced initiative and creativity, low motivation and commitment, and poor customer service. Meanwhile, Redwood (2012) stated that if an organization can facilitate the achievement of work-life balance for its employees, its revenue could increase by 20%. Research by Bloom, Kretschmer, & Van Reenen (2006) also indicates that the quality of organizational can be improved management implementing work-life balance, leading to increased productivity and efficiency (Bloom, Kretschmer, & Van Reenen, 2006).

Fisher (2009) explains the concept of work-life balance as a condition in which an individual experiences satisfaction due to a balance between work and personal life, with functioning roles well. Another definition of work-life balance, according to Hudson (2005).is the harmonious involvement or participation across

various roles in a person's life. The dimensions of work-life balance, according to Fisher (2009), consist of PLIW (Personal Life Interference with Work), WIPL (Work Interference with Personal Life), PLEW (Personal Life Enhancement of Work), and WEPL (Work Enhancement of Personal Life).

A qualitative study on work-life balance titled "Not All Heroes Wear Capes -Work-Life Balance Super Mom, Work-Life Balance of Single-Parent Women in Terban, Yogyakarta" (Nuralita, 2021) concluded that single mothers working as entrepreneurs and daily workers have a high level of work-life balance but face financial difficulties. Another qualitative study on the work-life balance of working single mothers (Megumi et al., 2022), using a grounded theory approach, found a unique result: single mothers with children in early childhood and primary to secondary education stages were able to achieve work-life balance. However, single mothers with adult children felt that they had not yet achieved work-life balance.

Factors affecting work-life balance (Poulose & Sudarsan, 2014) include organizational factors (work, work-life balance policies, organizational support, work stress, technology, roles), individual factors (personality, psychological well-being, emotional intelligence), social environment factors (children, family support), and other factors such as age, gender, parental status, marital status, experience, income, employee level, job type, and family type. Individual factors such as personality type and family social support are important variables to study in relation to work-life balance, as there is still a lack of quantitative research on the relationship between these two variables and work-life balance in working single mothers.

The Big Five personality types are one of the personality models often used in psychology, derived from the analysis of everyday language in describing the traits of

individuals and others. Family social support is a form of appreciation, comfort, attention, or assistance received by individuals from their families, which involves daily interactions, especially with single mothers, and can be expressed freely within the family. Work-life balance refers to a state where individuals can optimally fulfill their roles in both work and personal or family life, leading to satisfaction.

This study aims to investigate the effect of Big Five personality types and family social support on work-life balance among working single mothers. The hypothesis of this research is that the Big Five personality types, which include the traits of extraversion, agreeableness, conscientiousness, emotional stability, and intellect, as well as family social support, positively influence the work-life balance of these subjects.

RESEARCH METHODS

This study uses a quantitative approach. This quantitative approach is employed to measure three variables: the Big Five personality types and family social support, which are independent variables, and work-life balance, which is the dependent variable.

The data collection for this research utilized three measurement tools: the IPIP-BFM-25 scale as a measure for the Big Five personality types (Hanif & Akhtar, 2019), a family social support scale developed by the researcher based on the aspects of Sarafino & Smith (2011), and a work-life balance scale using an adaptation that has been tested for validity and reliability by Maimunah et al. (2024). The adapted work-life balance scale refers to the questionnaire by Gwenith G. Fisher, Carrie A. Bulger, and Carlla S. Smith (in the Journal of Occupational Health Psychology 2009, Vol. 14, No. 4, 441–456). The Big Five personality scale (Hanif & Akhtar, 2019) includes five dimensions:

extraversion, agreeableness, conscientiousness, emotional stability, and intellect. The reliability coefficients for the IPIP-BFM-25 scale in each dimension are as follows: Extraversion α=0.796, Agreeableness $\alpha = 0.778$, Conscientiousness $\alpha = 0.797$. Emotional Stability α =0.788, and Intellect α =0.709. The total number of items in the IPIP-BFM-25 scale is 25. The family social support scale consists of four aspects proposed by Sarafino & Smith (2011), namely emotional or esteem support, instrumental or tangible support, companionship support, and informational support. There are 24 items in the trial scale for family social support, which was tested on 50 working mothers. The trial results indicated that only 22 items were reliable for use, with a reliability coefficient of 0.928, and the item discrimination coefficient ranged from 0.370 to 0.723, indicating that the family social support scale developed by the researcher has good validity. The work-life balance scale refers to the dimensions outlined by Fisher (2009), including PLIW (Personal Life Interference with Work), WIPL (Work Interference with Personal Life), **PLEW** (Personal Life Enhancement of Work), and WEPL (Work Enhancement of Personal Life), with a Cronbach's Alpha of 0.864. The CFA model fit was acceptable (RMSEA = 0.08, GFI = 0.986, CFI = 0.923), indicating that the adapted items are relevant for measuring the intended construct

Participants in this study were obtained using purposive sampling techniques, where subjects were selected based on predetermined criteria, namely working single mothers in government or private organizations or entrepreneurs who have experienced divorce (whether due to separation or death). The study involved 100 working single mothers aged 20 to 60 years. Data collection was conducted through the distribution of scales arranged in the form of a questionnaire via Google Forms with the subjects' consent.

The hypothesis testing in this study was conducted using simple linear regression analysis as the primary hypothesis test and multiple linear regression analysis as an This analysis additional test. aims to determine the role of the independent dependent variables on the variable. Additionally, this technique is used to assess the effective contribution of the Big Five personality types and family social support as independent variables on work-life balance as the dependent variable.

RESULTH AND DISCUSSION

Assumption tests, such as normality, linearity, and heteroscedasticity, conducted prior to hypothesis testing. The normality assumption was tested using the One-Sample Kolmogorov-Smirnov Test. The significance results for the personality types were as follows: Extraversion = 0.217, Agreeableness = 0.073, Conscientiousness = 0.134, Emotional Stability = 0.254, Intellect = 0.353, and family social support = 0.212, all of which were greater than 0.05, indicating that the research data is normally distributed. The linearity test showed varying results summarized in the following table.

Table 1
Results of the Linearity Test

Variable	F	p	Description
Extraversion	3,216	0,076	Not linier
Agreeableness	0,090	0,764	Not linier
Conscientiousness	0,375	0,542	Not linier
Emotional Stability	29,510	0,000	Linier
Intellect	11,819	0,001	Linier
Family Social Support	38,161	0,000	Linier

From the results of the linearity test, it is known that the personality types of

extraversion. agreeableness, and conscientiousness do not have a linear relationship with work-life balance among working single mothers; therefore, hypothesis testing using simple linear regression was not conducted. Additionally, the linearity test indicates that the three personality types extraversion, agreeableness, and conscientiousness do not influence work-life balance among working single mothers, leading to the rejection of the initial hypothesis.

Essentially, the normality and linearity assumption tests prior to hypothesis testing are not mandatory. This refers to the opinion of Azwar (2001), who states that data analysis can be conducted without first performing assumption tests, considering that the resulting differences may not be significant. Hypothesis testing was then conducted using simple linear regression analysis. The results of the hypothesis testing can be seen in the following table.

Table 2
Hypothesis Test: The Influence of Emotional Stability
Personality Type on Work-Life Balance Among
Working Single Mothers

Variabel	Koefisien Regresi Linier		t	sig.	F	R	R kuadrat/R Square
	Unstandardized Coefficient						
	B Std.Error						
(Constant)	31,695	31,695 1,993		0,000			
Emotional Stability	0,900	0,169	5,338	0,000	29,510	0,475	0,225

The results in the table above show an F value of 29.510 and a significance level of 0.000 < 0.05, indicating that the regression model is accepted. The regression coefficient for the emotional stability personality type is positive, meaning that this personality type has a positive influence on work-life balance among working single mothers, leading to the acceptance of the initial hypothesis. The

effective contribution of the emotional stability personality type to work-life balance is indicated by an R-squared value of 0.225 or 22.5%, while 77.5% is influenced by other variables.

Table 3
Hypothesis Test: The Influence of Intellect
Personality Type on Work-Life Balance Among
Working Single Mother

Variabel	Koefisien Regresi Linier Unstandardized Coefficient		t	sig.	F	R	R kuadrat/R Square
	В	Std.Error					
(Constant)	28,884	3,835	7,531	0,000			
Intellect	0,941	0,273	3,449	0,001	11,819	0,329	0,108

The results in the table above show an F value of 11.819 and a significance level of 0.001 < 0.05, indicating that the regression model is accepted. The regression coefficient for the intellect personality type is positive, meaning that this personality type has a positive influence on work-life balance among working single mothers, leading to the acceptance of the initial hypothesis. The effective contribution of the intellect personality type to work-life balance is indicated by an R-squared value of 0.108 or 10.8%, while 89.2% is influenced by other variables.

Table 4

Hypothesis Test: The Influence of Family Social
Support on Work-Life Balance Among Working
Single Mothers

Variabel	Koefisien Regresi Linier		t	sig.	F	R	R kuadrat/R Square
	Unstandardized Coefficient						
	В	Std.Error					
(Constant)	22,220 3,408		6,520	0,000			
Dukungan sosial keluarga	0,305	0,052	5,861	0,000	38,161	0,509	0,260

The results in the table above show an F value of 38.161 and a significance level of

0.000 < 0.05, indicating that the regression model is accepted. The regression coefficient for family social support is positive, meaning that family social support has a positive influence on work-life balance among working single mothers, leading to the acceptance of the initial hypothesis. The effective contribution of family social support to work-life balance is indicated by an R-squared value of 0.260 or 26%, while 74% is influenced by other variables.

Table 5
Summary of Additional Test Results

No.	Regresi		R	R kuad rat	t	P
	Variabel Independen	Variabel Dependen				
1.	Tipe Kepribadian Extraversion	W O R K L I F E B A L A N C E	0,514	0,264	0,777	0,439
1.	Dukungan Sosial Keluarga				5,538	0,000
2.	Tipe Kepribadian Agreeableness		0,515	0,266	-0,893	0,374
2.	Dukungan Sosial Keluarga		0,515		5,912	0,000
3.	Tipe Kepribadian Conscientious ness		0,513	0,263	-0,661	0,510
	Dukungan Sosial Keluarga				5,837	0,000
4.	Tipe Kepribadian Emotional Stability				4,516	0,000
	Dukungan Sosial Keluarga				5,082	0,000
5.	Tipe Kepribadian Intellect		0,581	0,338	3,385	0,001
J.	Dukungan Sosial Keluarga		0,381		5,799	0,000

The summary table of the multiple regression analysis above as an additional test shows significance values that are consistent with the simple linear regression analysis. The personality types of extraversion, agreeableness, and conscientiousness, when combined with the family social support variable, still do not provide a significant influence on work-life balance among working single mothers. In contrast, the personality types of emotional stability and

intellect, when combined with the family social support variable, show a significant influence on work-life balance among working single mothers.

This study was conducted to determine the influence of the Big Five personality types and family social support on work-life balance among working single mothers. The results of the simple regression analysis show that the Big Five personality types have varying influences on work-life balance, while family social support has a significant impact on work-life balance among working single mothers. personality of extraversion, types agreeableness, and conscientiousness do not influence work-life balance among working single mothers, as indicated by significance > 0.05. Therefore, values the initial hypothesis regarding these three personality types is rejected. In contrast, the personality types of emotional stability and intellect, along with family social support, have a positive influence on work-life balance among working single mothers, as indicated by significance values < 0.05. The emotional stability personality type can predict work-life balance with an effective contribution of 22.5% and produces a positive regression coefficient. The intellect personality type can predict work-life balance with an effective contribution of 10.8% and also results in a positive regression coefficient. Family social support can predict work-life balance with an effective contribution of 26% and produces a positive regression coefficient. Therefore, the initial hypothesis regarding the positive influence of emotional stability, intellect, and family social support on work-life balance among working single mothers is accepted.

The rejection of the three hypotheses above represents a new finding in this study, as it differs significantly from several studies related to personality types and work-life balance. Personality types have been reported to have a positive and strong (significant) correlation with work-life balance according to several researchers (Gorsy & Panwar, 2016; Kaur, 2013). Meanwhile, the research by Kundnani and Mehta (2014) suggests that individuals with extraversion, agreeableness, and conscientiousness personality types have the ability to achieve work-life balance effectively due to lower stress levels. The study titled 'Understanding Triangulated Collaboration Work-Life of Balance. Personality Traits, and Eudaimonic Well-Being' (Soni & Bakhru, 2019) explains that four personality types intellect, extraversion, agreeableness, and conscientiousness positively influence worklife balance.

Thus, the initial hypothesis regarding these three personality types is rejected. This rejection is due to the fact that single mothers who have experienced divorce face negative stigma in society, leading to a decrease in the dominance of the extraversion personality type as a result of becoming a single mother. Socially, a widow is often viewed less favorably than a widower (Bell, 1991). Due to this stigma, single mothers with a dominant extraversion personality type may become quieter and withdraw from their social environment, leading to a decrease communication with colleagues or family, which affects their ability to achieve work-life balance. For single mothers whose partners have passed away, the situation can be understood as well, since research by Kasschau (1993)indicates that the psychological condition of single mothers who have lost their partners through death can cause greater stress compared to divorce.

The agreeableness personality type, which was found to have no influence on work-life balance among working single mothers, can be explained as follows. Financial issues faced by working single mothers pose a challenge, as money is seen as

a crucial factor in achieving work-life balance. Additionally, when working single mothers aim to achieve certain goals in their jobs that require significant time and thought, it can hinder their ability to attain work-life balance.

The agreeableness personality type, which tends to avoid conflict when faced with the situation of being a single mother, will strive to meet the financial needs of the family and certain career positions (Megumi et al., 2022). Additionally, another challenge that single mothers face in a highly competitive work environment requires them to adapt to their work systems. This can become a barrier to achieving work-life balance among working single mothers with a dominant agreeableness personality type.

The existence of an organizational culture that values time, emphasizes excessive work, and prioritizes work over family contributes to the failure to achieve work-life balance when single mothers have a dominant conscientiousness personality type (Megumi 2024). The conscientiousness al.. personality type, characterized by a need to achieve the highest standards and attain perfection in everything they do, can hinder the achievement of work-life balance in the context of being a single mother. This explains why the conscientiousness personality type in working single mothers does not influence their work-life balance.

The rejection of the three hypotheses above represents a new finding in this study, as it differs significantly from several studies related to personality types and work-life balance. Personality types are reported to have a positive and strong relationship with work-life balance according to several researchers (Gorsy & Panwar, 2016; Kaur, 2013). Meanwhile, research by Kundnani and Mehta (2014) indicates that individuals with extraversion, agreeableness, and conscientiousness personality types are

capable of achieving work-life balance effectively due to lower stress levels. The study titled 'Understanding Triangulated Collaboration Work-Life Balance, of Personality Traits, and Eudaimonic Well-Being' (Soni & Bakhru, 2019) explains that the four personality types intellect. agreeableness, extraversion. and conscientiousness have a strong influence on work-life balance.

The results of this study conclude that the emotional stability personality type has a positive influence on work-life balance among working single mothers. This can be understood because the trait of emotional with stability is associated calmness, confidence, and resilience (Sackett Walmsley, 2014). Working single mothers who possess calmness, confidence, and resilience are likely to perform well at work, leading to high productivity. Furthermore, their calm demeanor enables them to balance work and personal life effectively. Thus, work-life balance can be achieved.

Individuals with a dominant intellect personality type possess traits such as having new ideas, being imaginative, and having a strong curiosity. These traits allow individuals to try new ways to balance their work and personal life roles. Consequently, work-life balance can be achieved (Soni & Bakhru, 2019). This finding is also consistent with the research by De Alwis (2016), which reveals that the intellect personality type has a negative influence on work-life conflict, thereby enabling work-life balance among working single mothers. Thus, it can be understood that the intellect personality type positively influences work-life balance among working single mothers.

The results of the study indicate that family social support significantly influences the achievement of work-life balance among working single mothers, supporting previous research conducted by Nurhabiba in 2020. In

that study, it was stated that social support affects work-life balance with an effective contribution of 24.5%. In this study, the effective contribution of family social support is 26%, which is the largest compared to the effective contributions of personality types in influencing work-life balance. Individual factors such as personality type, organization, and social environment are factors that influence work-life balance (Poulose and Sudarsan, 2014). Social factors arising from interactions with others outside of work, such as family support, can play a crucial role as they have an impact on work domains (Adams et al., 1996).

Working single mothers play various roles that they must manage alone and are expected to perform well, making the support of close family members such as children, biological mothers, siblings, or in-laws essential. Ferguson (2012)states adequate family social support can help working single mothers cope with stressful life situations, manage their workload, reduce conflict, role provide assistance encouragement for individuals to pursue hobbies and personal activities, and enhance performance across all domains. Family social support positively correlates with work and family aspects. The social support provided to working single mothers can reduce work-life conflict, resulting increased work-life balance. thereby achieving productivity and physical as well as psychological well-being.

CONCLUSION

Based on the data analysis results and the discussion of the research findings, it can be concluded that the personality traits of extraversion, agreeableness, and conscientiousness do not have an impact on the work-life balance of working single mothers. Meanwhile, the personality traits of emotional stability and intellect positively

influence the work-life balance of working single mothers. Additionally, family social support positively affects the work-life balance of working single mothers. In the supplementary tests, no significant differences were found compared to the results of the simple regression analysis. These findings are expected to serve as a reference for personnel staff in determining policies for single mother employees, and understanding personality traits is important for working single mothers to achieve work-life balance, ensuring their productivity and mental well-being are well maintained.

Future researchers interested in similar studies are advised to consider variables such as the number of children, the age of children, whether the children have special needs or not, and the type of employment in relation to personality traits to analyze their effects on the work-life balance of working single mothers. Increasing the number of research subjects would likely yield more representative results and provide a broader context regarding the issue of work-life balance among working single mothers.

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